### ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS

2 In the Matter of the Mortgage Broker License of: 3

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DYNASTY MORTGAGE, LLC AND CURTIS WHITE, MANAGING MEMBER

2633 E. Indian School Road, Suite 370 Phoenix, Arizona 85016

Respondents.

No. 06F-BD025-BNK

SUPERINTENDENT'S FINAL DECISION AND ORDER

The Superintendent of Financial Institutions (the "Superintendent") having reviewed the record in this matter, including the Administrative Law Judge Decision attached and incorporated herein by this reference, adopts the Administrative Law Judge's Findings of Fact, Conclusions of Law and Order.

### ORDER

IT IS ORDERED that the Respondent's mortgage broker license be revoked effective as of the date of this order.

# NOTICE

The parties are advised that, pursuant to A.R.S. § 41-1092.09, this Order shall be final unless Respondents submit a written motion for rehearing no later than thirty (30) days after service of this decision. The motion for rehearing or review must specify the particular grounds upon which it is based as set forth in A.A.C. R20-4-1219. A copy shall be served upon all other parties to the hearing, including the Attorney General, if the Attorney General is not the party filing the claim of error. In the alternative, the parties may seek judicial review of this decision pursuant to A.R.S. § 41-1092.08(H).

DATED this 26 to day of april , 2006.

Bruce Quell

Acting Superintendent of Financial Institutions

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The Superintendent has recused herself from this matter and, therefore, Bruce Tunell is serving as the Acting Superintendent.

	7, E
1	ORIGINAL filed this day of
2	Lipul, 2006, in the office of:
3	Felecia Rotellini
4	Superintendent of Financial Institutions  Arizona Department of Financial Institutions
5	ATTN: June Beckwith
6	2910 North 44th Street, Suite 310 Phoenix, Arizona 85018
7	COPY of the foregoing mailed/hand delivered
8	This same date to:
9	Lewis D. Kowal, Administrative Law Judge Office of Administrative Hearings
10	1400 West Washington, Suite 101 Phoenix, AZ 85007
11	Craig A. Raby, Assistant Attorney General
12	Office of the Attorney General 1275 West Washington
13	Phoenix, AZ 85007
14	Robert D. Charlton, Assistant Superintendent Anthony Arroyo, Senior Examiner
15	Arizona Department of Financial Institutions
16	2910 N. 44th Street, Suite 310 Phoenix, AZ 85018
17	AND COPY MAILED SAME DATE by Certified Mail, Return Receipt Requested, to:
18	Curtis White
19	Managing Member
20	Dynasty Mortgage, LLC 5042 North 70 <sup>th</sup> Street
21	Paradise Valley, AZ 85253
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23	
24	BY: June Bakens
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#### IN THE OFFICE OF ADMINISTRATIVE HEARINGS

in the Matter of:

DYNASTY MORTGAGE, LLC AND CURTIS WHITE, MANAGING **MEMBER** 2633 E. Indian School Road, Suite 370 Phoenix, Arizona 85016

Respondents.

No. 06F-BD025-BNK

**ADMINISTRATIVE** LAW JUDGE DECISION

HEARING: March 10, 2006

APPEARANCES: Assistant Attorney General Craig Raby appeared on behalf of the Arizona Department of Financial Institutions. Respondents did not appear at the hearing.

ADMINISTRATIVE LAW JUDGE: Lewis D. Kowal

# FINDINGS OF FACT

- Dynasty Mortgage, LLC ("Dynasty") is an Arizona limited liability company 1. authorized to transact business in Arizona as a mortgage broker, license number MB 0904008.
- Curtis White ("Mr. White") is the managing member and 100% owner of Dynasty. 2.
- On or about December 14, 2005, the Arizona Department of Financial 3. Institutions ("Department") was notified by North American Specialty Insurance Company that Dynasty's bond number SUR2036309 in the amount of fifteen thousand dollars (\$15,000,00) had been canceled as of December 5, 2005.
- On December 15, 2005, the Department sent Dynasty and Mr. White a letter informing them that the Department had received notification of the cancellation of the above-mentioned bond. The Department also informed them of the statutory obligation of a mortgage broker licensee to maintain a bond and the need to replace the canceled bond.

Office of Administrative Hearings 1400 West Washington, Suite 101 Phoenix, Arizona 85007 (602) 542-9826

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- 6. Upon receiving information about Dynasty's precarious financial situation, the Department conducted an examination of Dynasty's business affairs on March 7, 2005.
- 7. As a result of the March 7, 2005 examination, the Department determined that Dynasty had violated provisions of the State's Banking Laws and issued and served upon Dynasty and Mr. White a Cease and Desist Order, Notice of Opportunity for Hearing; Consent to Entry of Order on April 29, 2005.
- 8. Dynasty and Mr. White filed with the Department a request for hearing to appeal the above-mentioned Cease and Desist Order.
- 9. On July 22, 2005, a hearing was held in Docket No. 05F-BD042-BNK before Office of Administrative Hearings Administrative Law Judge Kay Abramsohn.
- 10. On August 11, 2005, Judge Abrahamson issued a Decision in Docket No. 05F-BD042-BNK setting forth Findings of Fact, Conclusions of Law and Recommended Order wherein violations of the State's Banking laws were found to have occurred.
- 11. On August 19, 2005, the Superintendent of the Department ("Superintendent") issued a Final Decision and Order in Docket No. 05F-BD042-BNK adopting the Findings of Fact and Conclusions of Law of Judge Abramsohn's Decision and modifying and adopting in part the Recommended Order.
- 12. The Superintendent adopted the Administrative Law Judge's recommendation in Docket No. 05F-BD042-BNK to increase the civil penalty from \$20,000.00 to \$40.000.00 and affirmed all other terms of the Cease and Desist Order.
- 13. In the Final Decision and Order issued in Docket No. 05F-BD042-BNK, the Superintendent ordered Dynasty and Mr. White to pay the \$40,000.00 civil penalty within thirty (30) days of the effective date of the Order, to come into full compliance with all of the terms of the Cease and Desist Order within thirty (30) days of the effective date of the Order and to correct all violations found in the Findings of Fact of the Cease and Desist Order and the March 23, 2005 Examination Report.

- 14. On September 15, 2005, Dynasty and Mr. White filed a Request for Rehearing in Docket No. 05F-BD042-BNK.
- 15. On October 27, 2005, the Superintendent entered an Order in Docket No. 05F-BD042-BNK denying the above-mentioned Request for Rehearing.
- 16. The Department has not been notified that Dynasty or Mr. White has filed an appeal for judicial review of the administrative decision in Docket No. 05F-BD042-BNK with the Maricopa County Superior Court.
- 17. Mr. Charlton testified that the time for judicial review of the administrative decision in Docket No. 05F-BD042-BNK has expired and the Superintendent's Final Decision and Order is the final administrative decision in that matter.
- 18. The Superintendent's Final Decision and Order in Docket No. 05F-BD042-BNK provided that the failure of Dynasty or Mr. White to comply with the terms of the Order would result in disciplinary action being instituted for revocation of Dynasty's mortgage broker's license.
- 19. Mr. Charlton testified:

- a. Dynasty and Mr. White have not paid the \$40,000.00 civil penalty and have not fully complied with the terms and conditions of the Superintendent's Final Decision and Order issued in 05F-BD042-BNK.
- b. The Department became concerned as to the solvency of Dynasty, particularly in light of the Notice of Apparent Liability for Forfeiture issued by the Federal Communications Commission on March 1, 2005, assessing a seven hundred seventy thousand (\$770,000.00) forfeiture against Dynasty for violations of the "Do Not Call List".
- c. The financial records obtained from Dynasty during an examination conducted from October 20, 2005 through October 25, 2005, by Anthony Arroyo ("Mr. Arroyo"), an examiner with the Department, shows that through September 30, 2005, Dynasty had a net operating loss of one hundred fifteen thousand six hundred fifty-nine dollars and twenty-three cents (\$115,659.23).
- d. On October 19, 2005, the Department received a complaint against
   Dynasty from Paragon Appraisal ("Paragon") for three appraisal invoices,

which were conducted on behalf of Dynasty that have gone unpaid. The total of the three appraisals conducted in October 2004 is \$1,200.00.

- e. On October 19, 2005, the Department sent a letter to Dynasty and Mr.

  White informing them of the Paragon complaint and enclosed a copy of the complaint. The Department requested that a response be filed along with supporting documentation within ten days.
- f. Neither Dynasty nor Mr. White have responded to the above-mentioned letter.
- g. On November 7, 2005, the Department sent a follow up letter to Dynasty and Mr. White requesting that they address the Paragon complaint.
- h. To date, the Department has not received any response from Dynasty or Mr. White with respect to the Paragon complaint and has not received any documentation or information to indicate that the invoices have been paid.
- 20. Mr. Arroyo's October 2005 examination of the business of Dynasty revealed that Dynasty has not fully complied with the above-mentioned Final Decision and Order of the Superintendent as follows:
  - a. On Dynasty's website, as of March 3, 2006, Dynasty does not include its mortgage broker's license number as required by law and does not indicate that it has closed its business as a mortgage broker.
  - b. Dynasty failed to maintain correct and complete records at all times by failing to provide the Department with a formal log of all executed loan applications.
  - c. Dynasty has failed to maintain financial solvency since January 31, 2005.
  - d. Dynasty unlawfully imposed in its appraisal disclosures, a ten day limit in which a borrower may request and obtain a copy of the appraisal.
  - e. Dynasty did not produce complete and sufficient records showing the conciliation of the operating account since the previous examination.
  - f. Dynasty presented a reconciliation at the end of the examination which reflected a negative amount.

 g. Dynasty failed to obtain written authorization to complete blank spaces in documents before permitting two borrowers, Justo J. Gutierrez and Lorena Gutierrez, to sign mortgage loan applications.

- h. Dynasty failed to comply with Title I of the Consumer Credit Protection Act (15 U.S.C. §§ 1601 through 1666j), the Real Estate Settlement Procedures Act (12 U.S.C. §§ 2601 through 2617), and the regulations promulgated under these acts, specifically failing to issue or maintain originals or copies of certain Truth-in Lending and Mortgage Servicing Transfer disclosures in two files pertaining to Rafael Ramirez and Patrick Bailey.
- Dynasty failed to produce or have deposit slips available during the examination for its bank account.
- j. Mr. White was absent during the entire time when the examination was conducted and failed to show that he maintained active management of Dynasty's business activities.
- 21. While conducting the examination, Mr. Arroyo noticed Dynasty's office to be in disarray and learned from several of its employees that Dynasty had closed its business and laid off most of its employees.
- 22. Neither Dynasty nor Mr. White have officially notified the Department that Dynasty's mortgage broker business is closed.

# **CONCLUSIONS OF LAW**

- 1. The Superintendent has been vested with the authority to regulate persons engaged in the mortgage broker business and has the duty to enforce statutes and rules relating to mortgage brokers. See A.R.S. § 6-901 et seq.
- The Department bears the burden to prove by a preponderance of the evidence that Dynasty has violated State laws pertaining to mortgage brokers. See A.A.C. R2-19-119. A preponderance of the evidence is "such proof as convinces the trier of fact that the contention is more probably true than not." Morris K. Udall, ARIZONA LAW OF EVIDENCE § 5 (1960).

3. Credible evidence established that Dynasty and Mr. White failed to maintain a surety bond in the amount of \$15,000.00 as required by A.R.S. §§ 6-903(G) and (H) or provide for an alternative as provided in A.R.S. § 6-903(J).

- 4. Credible evidence was presented as set forth in the above Findings of Fact establishing that Dynasty and Mr. White filed to comply with the Superintendent's Final Decision and Order issued in Docket No. 05F-BD042-BNK.
- 5. Credible evidence was presented that established Dynasty is insolvent within the meaning of A.R.S. § 47-1201(23), in violation of A.R.S. § 6-905(A)(1).
- 6. The Department alleged that Mr. White's and Dynasty's actions and failure to take certain actions are violations of Arizona statutes and rules as follows:
  - a. A violation of A.R.S. § 6-903(M) by failing to include the mortgage broker's license number as issued on the principal place of business license on Dynasty's internet website;
  - b. A violation of A.A.C. R20-4-917(C) by failing to have reconciled its operating account bank statements since the previous examination
  - c. A violation of A.R.S. § 6-906(A) and A.A.C. R20-4-917(B)(1) by failing to maintain current and complete records.
  - d. A violation of A.R.S. § 6-906(D) and A.A.C. R20-4-917(B)(6)(e) by failing to comply with disclosure requirements of Title I of the Consumer Credit Protection Act (15 U.S.C. §§ 1601 through 1666j), the Real Estate Settlement Procedures Act (12 U.S.C. §§ 2601 through 2617), and the regulations promulgated under these acts, specifically failing to issue or maintain originals or copies of certain Truth-in Lending and Mortgage Servicing Transfer disclosures in two files pertaining to Rafael Ramirez and Patrick Bailey.
  - e. A violation of A.R.S. § 6-906(C) by using appraisal disclosures that included unlawful 10-day on the amount of time a borrower could request an appraisal for which the borrower had paid.
  - f. A violation of A.A.C. R20-4-917(B)(4) by failing to maintain bank account activity source documents for the mortgage broker business, specifically

failing to have deposit receipts available at the time of the October 2005 examination.

- g. A violation of A.R.S. § 6-909(A) and A.A.C. R20-4-921 by failing to obtain written authorization to complete blank spaces in regulated documents before permitting two borrowers Justo J Gutierrez and Lorena Gutierrez to sign mortgage loan applications that contained blank spaces.
- h. A violation of A.R.S. § 6-903(E) by failing to ensure that Mr. White, the Responsible Individual, as defined in A.A.C. R4-204-102, maintained a position of active management of the activities of Dynasty at all times.
- 7. The Administrative Law Judge concludes that the Department has met its burden of proving by a preponderance of the evidence that Dynasty and Mr. White violated the above-mentioned statutes and rules.
- 8. The Superintendent has the authority to suspend or revoke a mortgage broker's license if it is determined that Dynasty is insolvent, if Dynasty or Mr. White has violated any applicable law or rule or order, and/or if Dynasty or Mr. White has failed to furnish any information or make any report that is required by the Superintendent. See A.R.S. §§ 6-905(A)(1), (A)(3) and (A)(4).
- 9. Pursuant to A.R.S. § 41-1092.11, the Superintendent has the authority to suspend Dynasty's mortgage broker's license if emergency action is required to protect the health, safety and welfare of the public.
- 10. Based on the above, grounds existed for the issuance of the Order of Summary Suspension of Dynasty's mortgage broker's license.
- 11. Based on the above, grounds exist for the revocation of Dynasty's mortgage broker's license pursuant to A.R.S. §§ 6-905(A)(1), 6-905(A)(3), and 6-905(A)(4).
- 12. Pursuant to A.R.S. § 6-123, grounds exist for pursuit of any other remedy necessary or proper for the enforcement of statutes and rules regulating mortgage brokers and for the imposition of a civil penalty pursuant to A.R.S. § 6-132.

### **ORDER**

Based on the above, on the effective date of the Order entered in this matter, Dynasty's Arizona mortgage broker's license shall be revoked.

Done this day, March 28, 2006.

Lewis D. Kowal

Administrative Law Judge

Original transmitted by mail this \_\_\_\_\_\_\_, 2006, to:

Arizona Department of Financial Institutions Felecia Rotellini, Superintendent ATTN: June Beckwith 2910 North 44th Street, Suite 310 Phoenix, AZ 85018

By Chris Fishledin